

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Maria Theresa Barnes-Leon; Nardo B. Catahan Jr.;  
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Assignee: Siebel Systems, Inc.

Title: SERVICE REQUEST COMMON OBJECT

Application No.: 10/809,927 Filing Date: March 24, 2004

Examiner: Ho T. Shiu Group Art Unit: 2457

Docket No.: OIC0103US Confirmation No.: 6763

Austin, Texas  
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COMMISSIONER FOR PATENTS  
P. O. BOX 1450  
ALEXANDRIA, VA 22313-1450

AMENDMENT AND REMARKS ACCOMPANYING  
REQUEST FOR CONTINUED EXAMINATION

Dear Sir:

This paper and the accompanying Request for Continued Examination (RCE) are being submitted in response to the Notice of Allowance dated **July 19, 2010**, having a shortened statutory period set to expire on **October 19, 2010**. Further examination and reconsideration are respectfully requested in view of the following amendments and remarks.

No amendments to the specification or drawings are presented in this paper.

**Amendments to the claims begin on page 2 of this paper.**

**Remarks begin on page 17 of this paper.**